

Small Business, Computer Software, United Kingdom

Introduction

This case study of PCCS Group Ltd. is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements

Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 10 to 24 MySQL databases in their environment.
- Uses MySQL in the following environments:
 - In the private cloud on virtual machines
 - In the public cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:
 - Find query bottlenecks using wait state analysis
 - Find and resolve blocking and deadlocks

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Teams impact:
 - Improved database administrator efficiency
 - Improved visibility into database health and performance
- Organizational impact:
 - Improved database end-user experience
 - Improved confidence in organization-oriented service-level agreements
- Reduced the following:
 - The time to find the root cause: >80%
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server as compared to its competition:
 - Monitor in real-time: Better
 - Track configuration changes: Better
 - Monitor problematic queries: Significantly better
 - See top queries across servers: Significantly better

Company Profile

Company:
PCCS Group Ltd.

Company Size:
Small Business

Industry:
Computer Software

About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

Learn More:

[Idera](#)