IDERA

SQL DIAGNOSTIC MANAGER CASE STUDY

Medium Enterprise, Health Care, USA

Introduction

This case study of Gastroenterology Assoc. is based on an April 2017 survey of SQL Diagnostic Manager customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager:

- Optimize their SQL Server database instances to:
  - Improve database performance.
  - Improve visibility into the overall health of the databases.
  - Accelerate root cause identification and mean time to resolution.
  - Automate administration and provision monitoring using scripting language.
  - Automate alert response actions to correct problems and integrate with other systems.
  - Produce and publish performance reports.
  - Perform prescriptive analysis with expert recommendations and executable scripts.

Use Case

The key features and functionalities of SQL Diagnostic Manager that the surveyed company uses:

- Has 2 to 5 SQL Server databases in their environment.
- Operating systems integrated with SQL Server databases: Windows and VMWare.

Results

The surveyed company achieved the following results with SQL Diagnostic Manager:

- Increased database performance.
- Increased database administrator efficiency.
- Improved visibility into the health and performance of the databases.

Company Profile

Company:
Gastroenterology Assoc.

Company Size:
Medium Enterprise

Industry:
Health Care

About SQL Diagnostic Manager

SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance and availability problems within the SQL Server environment.

Learn More:

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Source: Greg Smith, IT Specialist, Gastroenterology Assoc.