

## Medium Enterprise, Health Care, USA

### Introduction

This case study of Wonderbox Technologies is based on an April 2017 survey of SQL Diagnostic Manager customers by TechValidate, a 3rd-party research service.

“With SQL Diagnostic Manager, analysis for blocking alerts can be done in seconds.”

“I really like its quick and easy interface.”

### Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager:

- Optimize their SQL Server database instances to:
  - Improve database performance.
  - Improve visibility into the overall health of the databases.
  - Identify inefficient and poor performing SQL queries, batches, and statements.
  - Accelerate root cause identification and mean time to resolution.
  - Automate alert response actions to correct problems and integrate with other systems.
  - Find and resolve blocking and deadlock application conflicts.

### Use Case

The key features and functionalities of SQL Diagnostic Manager that the surveyed company uses:

- Has 100 or more SQL Server databases in their environment.
- Operating systems integrated with SQL Server databases: Windows and VMWare.

### Results

The surveyed company achieved the following results with SQL Diagnostic Manager:

- Increased database administrator efficiency.
- Improved visibility into the health and performance of their database.

#### Company Profile

Company:  
**Wonderbox Technologies**

Company Size:  
**Medium Enterprise**

Industry:  
**Health Care**

#### About SQL Diagnostic Manager

SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance and availability problems within the SQL Server environment.

#### Learn More:

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